

Issue	Date Issue Identified	Impact on University Operations	Business/Regulatory Purpose	Constraining Issues and/or Factors Affecting Potential Modification of Process	Alternative Processes	Status/Resolution	Expected/Actual Results
Response to Inquires	1/18/06	Low					
Communication (lack of / sincere) Follow-up (lack of)	1/18/06	High					
Security Issues Lack of Clarity - expectations vs. understanding Access Control Who? When? Posting of building hours Accountability Wedging Doors CCTV Where? Who Knows? Housekeeping Open all doors Dedication to security w/ expanding campus Parking Patrol (value) Smoking Patrol Building Deputy Equipment/Training Do not feel safe Risk assessment - notify UPOL when you are in the building during non-regular hours and when you leave	1/18/06	High		Operational Funding (staff and S&E)			
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Recycling Too few bins Infrequent emptying Trash in recycling bins Recycle glass and plastic	1/18/06	Medium		Operational Funding (staff and S&E)			
General Interior Appearance (Image) Open trash cans Dust bunnies in stairwells and hallways	1/18/06	High					
Internal Issues Finalization of emergency planning Improve lost and found process	1/18/06	High					
Space Definition of Academic vs. Other? Vacant	1/18/06	High (work in process)					

